



HONESTY ★ KNOWLEDGE ★ QUALITY ★ EFFICIENCY ★ VALUE

Homeowner Checklist

What to do before and after filing your claim?

One of the most valuable services that Five Points Roofing Company provides to you is the ability to streamline your claim, and walk you through every step of the process.

After all, your Insurance Company has a team of professional adjusters, engineers, and attorneys working to protect their interests, you will also need a professional representative.

With over 20 years of experience in dealing with insurance companies, Five Points Roofing Company has the expertise to handle your claim effectively, negotiate the settlement you deserve, and restore your property. We have performed an inspection of your property and found storm damage to your roof.

Here is the next step:

1. Call your Insurance Company and file your claim. When you speak to your Insurance Company, please be sure to reiterate the following:
 - a) My roof was damaged by _____ and I would like to file a storm damage claim.
 - b) The “date of loss” or “storm date” was: _____.
 - c) Five Points Roofing Company has inspected my roof and I would like for them to be present for all future inspections.
My Claim Number: _____.

2. When your adjuster calls, please do the following:
 - a) He or she will set an inspection appointment. Please only accept times between 9:00 AM and 5:00 PM, Monday through Friday.
 - b) After the inspection appointment is set write down the adjuster contact information:
Adjuster’s Name: _____
Adjuster’s Cell Number: _____
Adjuster’s Office Number: _____
Adjuster’s Email Address: _____
Date & Time of Inspection: _____
 - c) Please be sure to reiterate that you would like a representative of Five Points Roofing Company present for the inspection.
 - d) Call or email Five Points Roofing Company with the above information.

What Happens Next?

Please attempt to be present for the inspection. Please be sure to point out all interior and exterior damage to the adjuster. You will receive a detailed estimate from your Insurance Company and we will review it with you for accuracy and completeness.

Thank you for choosing Five Points Roofing Company to handle your claim!